

**FULL BOARD/HOLIDAY CARE.**

**No Kennels or Cages, just Sofas and Fuss!!**

**I can offer first class Holiday Accommodation in the comfort and security of my own home with secure garden. Walks in Havering Country Park!**

**Very limited places so please check availability before you book your getaway.**

1.When booking for ‘Full Board, a deposit of 50% of the total cost is required. The balance must be paid prior to the booking date (unless agreed otherwise).

2. Please deliver your dog at the time and date agreed, or if organised in advance we will collect your dog.

3. If the owner is not at home during the collection or drop off and we are given a key, we will make every effort to secure the premises, but we will not be responsible for the security of the dwelling.

4.Your dog must be used to sleeping in a house and not in a kennel.

5.You agree to provide adequate food for the duration of your dog’s stay, any treats allowed, your dog’s own bedding, bowl, any medication required, toys, lead and any other home comforts that will help your dog feel at home.

If insufficient food is provided, you agree to refund costs incurred for our purchasing more food, (receipts will be provided).

Please label all these items.

6. Should your dog’s behaviour become uncontrollable, destructive, dangerous, or unreasonable, you accept that we will contact you immediately, and your dog may have to be placed in a suitable approved local dog boarding kennel at extra expense to you. This will be subject to a £20 transfer fee to Furry Friends.

**The welfare of all our dogs is paramount!**

7. Your dog will receive adequate exercise, lots of play time and plenty of hugs!

8. We take great pride in the care of any animal in our charge, however we cannot be held responsible for any loss, accident or injury caused to any animal whilst in our care unless proven that Furry Friends have been negligent.

9. All dogs must have up to date inoculations (including kennel cough if mixing with other dogs), have up to date flea control and be wormed prior to admittance. Evidence must be shown please

10. If it is agreed for us to return your dog at an agreed time prior to your return, we will take adequate steps to ensure your home is safe and secure. However, we cannot be held responsible for any burglaries or accidents caused by your pets.

11. Any new clients will need to do a trial where they meet any other boarders to get them used to each other. We do this by introducing your dog to others on a walk outside, then return to my house where they will meet in a quiet calm room and slowly introduce each dog, one by one. We let them sniff each other, and use blocking and splitting if appropriate.

**We do everything to make our ‘Holiday Doggie Hotel’ a fun happy experience for your pet!!**