

**DOG WALKING.**

1. Your dog will be collected from you at your address at the times and date instructed. The duration of the walk will be approx 1 hour unless requested a shorter walk (elderly dog).
2. Furry Friends reserve the right to terminate the walk if he/she shows aggression to people or other animals.
3. We will not be liable for any damage or injury caused by your dog.
4. If the owner is not at home at the time of collection and drop off Furry Friends will be given a key and any relevant alarm settings. We would never enter your premises without prior permission and would never go into a part of your house that was not necessary!
5. Extreme weather conditions may mean a postponement or cancellation of our services.
6. If you would like us to still keep your dog company in your house (and let it out to relieve itself), then we are happy do this!
7. If ever we are unable to walk your dog due to unforeseen circumstances, 24 hrs notice will be given whenever possible, and a full refund or rescheduled walk will be agreed if required.
8. If an owner gives more than 24hrs notice of cancellation the walk can be rescheduled during that month. NO REFUNDS or rescheduled walks will be given if we have less than **24hrs** notice.
9. We do not walk dogs in thunderstorms or extreme heat.
10. We cannot walk dogs who are ill or known to have an infection, even on a 1-1 basis, because of the risk of cross infection. This includes sickness and diarrhoea. The dog should be in isolation for 24-48 hrs if this is the case to prevent transmission to other dogs.
11. If your dog appears to be unwell on collection, we will not walk your dog and the owner will be contacted immediately.
12. If you do not wish your dog to be exercised off lead, then you must make this clear to Furry Friends and put NO on the booking form
13. We reserve the right to amend or change any of the terms and conditions at any time and to decline/terminate a booking.
14. Please note any keys or personal information will always be kept in a safe place.

**Payments.**

All payments must be paid by the agreed date, by cash BACS or card. (an extra 2% will be added to your bill to cover card costs).

My Bank Details:

Yvonne Dearman

Sort Code 40-06-30

Account no- 81013815

Cash paid directly to Yvonne.

Any questions or enquiries feel free to call Yvonne at any time.

**As a dog lover and owner all my life, I understand just how important your dog is to you!**

**I would only ever treat your dog the way I would want anyone to treat mine!!!**

**I look forward to having fun with your ‘FURRY FRIEND’!!**